

'At Your Service' Vacation Assurance Program

Whether booking a hotel with our added VIP benefits or a fully customized multi-country trip, TRAVELSTORE's professional services are based on your trip requirements and will include, as appropriate:	<i>\$50 - \$500 per traveler, based on trip requirements.*</i>
INITIAL PRIVATE CONSULTATION (usually 30 minutes)	
Review of your trip needs, meet your travel advisor and review how we work	COMPLIMENTARY
PROFESSIONAL ADVICE & GUIDANCE	
Review of the destination travel requirements	✓
Custom bespoke vacation research and recommendations based on trip type, destination, accommodations, and desired experiences	✓
Trip tips and suggestions	✓
Present trip proposal and options	✓
Review availability on preferred options	✓
Provide side-by-side cruise comparisons	✓
Access to our digital travel guides & destination microsites	✓
Access to our local in-country Destination Specialists experts	✓
OUR TRIP PLANNING CARE	
Provide the Terms & Conditions governing your travel arrangements	✓
Secure reservations for your requested cruise, land package or hotels at best prevailing value	✓
Direct access to your assigned professional travel advisor during their business hours.	✓
Serve as your liaison & support between you and travel suppliers	✓
Advocate for you if and when things go wrong	✓
Cruise Track program monitoring cruise price reductions	✓
Process all payments for secured services	✓
Pro-rated monthly trip payment plan from Uplift	✓
Pre and/or Post extension hotel package for cruise or tour	✓
Personalized Private Guided Touring arranged with vetted guides	✓
Reservations for vetted Guided Group Excursions as requested	✓
Reservations for transfers, rail tickets, shows & events	✓
Dining reservations (as available)	✓
Cruise line pre-travel registration guidance	✓
Land vacation pre-travel registration	✓
Our Pocket Travel smart phone app with your complete daily itinerary and flight details	✓
Notification of flight changes & updates as they occur	✓
Eco-friendly electronic documents	✓
Printed documents (as available and if required)	✓

FOR YOUR PROTECTION	
Travel Insurance guidance and booking	✓
Monitor changes that may impact your vacation	✓
Review terms and conditions and cancellation penalties	✓
FOR YOUR PEACE OF MIND	
Review of trip documents and confirmations	✓
Priority direct-dial and/or email access to your dedicated travel advisor	✓
Contact before, during and after your vacation as needed	✓
Emergency assistance during your vacation (fee per call may apply)	✓
Our Pocket Travel smart phone app with your complete daily itinerary and flight change notifications	✓
Complimentary pre-trip change requests (subject to supplier fees, if applicable) **	✓
ADDITIONAL TRAVELSTORE BENEFITS	
Request VIP status at select accommodations worldwide	✓
Complimentary Breakfasts at TravelStore Preferred Hotels & Resorts worldwide.	✓
Food & Beverage Credits at TravelStore Preferred Hotels & Resorts worldwide. Additional amenities for select suite bookings.	✓
Early check-in and late check out privileges by advance confirmation, or subject to availability.	✓
Complimentary Private Car & Guide excursion on select cruise lines	✓
Onboard Cruise Credits on select cruises	✓
Our complimentary digital or print version travel publication	✓

* **'At Your Service' Assurance Vacation** plan is non-refundable and applies to each traveler. Pricing and service components are subject to change. Family Plans available.

Groups & Meetings Assurance Plan: For groups of 10 or more travelers, please contact us for a group rate.

Annual Plus Plan: from \$1,000 per person, per year, for unlimited number of trips. If you book two or more fully customized trips per year, you may wish to consider this plan.